

Volunteer Center

Established in 1991, the Center is a clearinghouse for volunteer listings. We refer people to volunteer opportunities throughout Indiana County.

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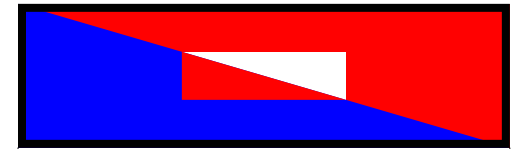
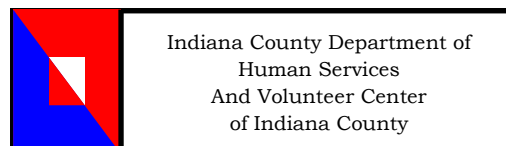
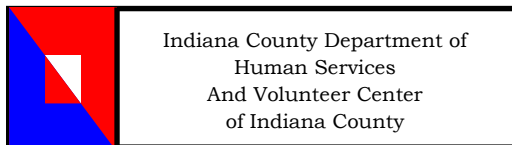
Medical Assistance Transportation Program (MATP)

The Medical Assistance Transportation Program provides non-emergency transportation to County residents who have a valid medical assistance card. The program helps people who need to make trips to and from certified medical providers for the purpose of treatment, medical evaluation, or prescription and/or medical equipment purchase.

The Program Staff:

- Verifies Medical Assistance eligibility
- Processes intakes
- Determines need and type of transportation (bus tickets, mileage reimbursement, or transport by IndiGO)

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Indiana County Department of Human Services & Volunteer Center of Indiana County



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**[www.humanservices-
countyofindiana.org](http://www.humanservices-countyofindiana.org)**

**Email:
mpounds@indianacountypa.gov**

**DIAL 2-1-1 for
Human Services Information
or www.pa211sw.org**

The Indiana County Department of Human Services is an office within county government. The Department's mission includes:

- The administration of human service funds for the county;
- The provision and direction for activities focused toward improving the coordination and collaboration of planning, managing, and delivering human services;
- The assessment of residents human services needs in order to provide service; and
- The operation of the Medical Assistance Transportation Program, Indiana County Volunteer Center, & Information and Referral Services.

ADMINISTRATION OF FUNDS

The Department manages, on behalf of the County, the following program funds:

- Human Service Development Fund
- Homeless Assistance Programs
 - Bridge Housing
 - Homeless Case Management
 - Rental Assistance
- Medical Assistance Transportation Program (MATP)

HUMAN SERVICES COORDINATION

The Department, in attempting to coordinate human services and eliminate duplication of services, provides:

- Technical assistance to agencies and professionals on projects, concerns, or problems. Examples include participation in the Children's Advisory Commission, Health Advisory Council, Housing Consortium, Suicide Task Force, Safe Children, and the Community Support Program, as well as others;
- Coordination of Project SHARE, a partnership of 24 organizations (both human service and faith based). Project SHARE partners share information and resources in order to maximize resources and prevent duplication of services.

The Department is a member of the Pennsylvania Association of County Human Service Administrators (PACHSA).



INFORMATION & REFERRAL

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Not sure where to turn for help? We have access to local, state, and national resources; and can provide the necessary information by telephone, email, or office visit. We also:

- Publish flyers listing local human services agencies, support groups, and health services, and publications such as the Children's Services Booklet and Transportation Services in Indiana County;
- Compile the "Human Services Informer", an electronic newsletter that shares human services information. This newsletter is sent out 2 times per month.
- Compile monthly human service events listings for the media;
- Prepare newspaper public service announcements;
- Present staff trainings on available resources;
- Provide updated information for the "Guide to Human Services" in the Indiana Verizon Phone Directory;
- Display and distribute information at fairs, community events, school open houses, and Kindergarten Registrations.

